INTRODUCTION
Every company wants to grow their business, yet few know how to sustain it for the long term. The biggest dilemma facing businesses today is overcoming the common pitfalls associated with growth.

AIM OF RESEARCH
- Establish relationship between PI & Sustained Business Growth
- Equip all business stakeholders with right intellectual capital as regards Process Improvement
- Provide guide for businesses to navigate towards sustained growth.

METHODOLOGY
1. Six Sigma
2. Lean Management
3. Agile Management
4. Total Quality Management

WHY 33% OF BPI INITIATIVES FAIL?

- Experience little to no success: 5%
- Experience departmental success but not enterprise level success: 28%
- Experience significant difficulties, but some success later on: 19%

CONCLUSION
Business Process Improvement is like finetuning the engine of your car. BPI is the blueprint/map that every business today needs to grow sustainably.

RECOMMENDATIONS
1. Start out with PI in one process area
2. Persistent Leadership
3. Robust Continuous Improvement.

Improve Business; Win Customers; Grow Sustainably.